

8th Annual ASQ Illiana Quality Conference

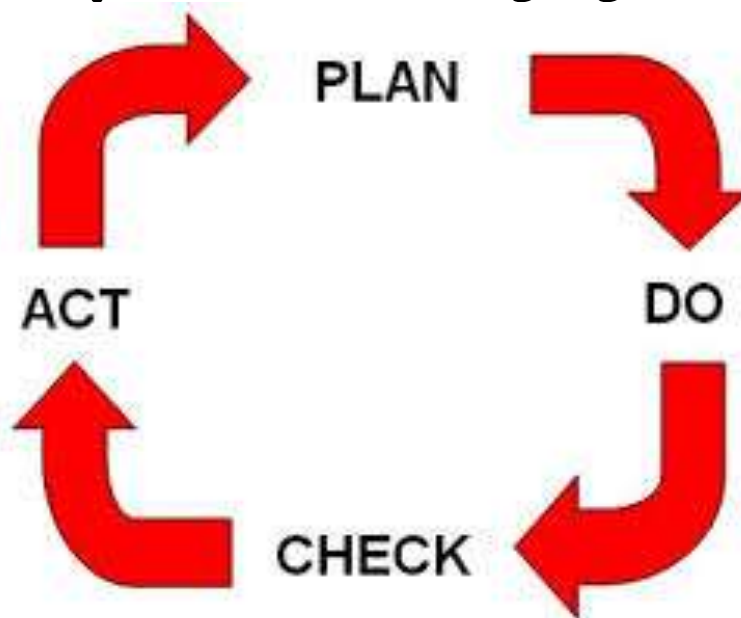


Illiana
Section 1213
The Global Voice of Quality™

CONFERENCE DATE: **January 30, 2015**
LOCATION: PRAIRIE STATE COLLEGE
202 S. Halsted St. Chicago Heights, IL 60411
Use Vollmer Road to enter the
Conference Center Directions on Page 3

Illiana Section 1213 of the American Society for Quality is excited to host their 8th Annual Quality Conference entitled “**Quality an Ever Changing Process**” on Friday, **January 30, 2015** at Prairie State College, 202 S. Halsted St. Chicago Heights, IL 60411.

“Quality an Ever Changing Process”



Our goal is to provide education for businesses and individuals which demonstrates the successful use of Lean and Six Sigma tools and methodology for sustaining successful results. ASQ consistently seeks to extend its efforts to build, perpetuate and promote the culture and reach of quality in both the local and global community.

Registration Information

We encourage you to register early. Cost of the conference is \$25.00 paid prior to the event and \$30.00 the day of the event

Step 1: Register online at:
prairiestate.edu/webAdvisor/
by selecting
instant enrollment



continuing
education:
Instant
Enrollment

Step 2: Click on register and pay for non-credit courses and programs

Registration

Register and Pay for Non-Credit Courses and Programs

Step 3: Enter course code GSBUR 026 C1

Course Code Number

For additional registration information, please contact Michelle Guiliani at (708) 709-7957 or mguiliani@prairiestate.edu

Release of confidentiality organization sponsored program: registration authorizes disclosing information to ASQ.

For additional information on the conference please contact:
Bill Blackmon
ASQ Illiana 1213 Section Chair at (708) 473-2317 or bill.blackmon@innophos.com

Sponsors:

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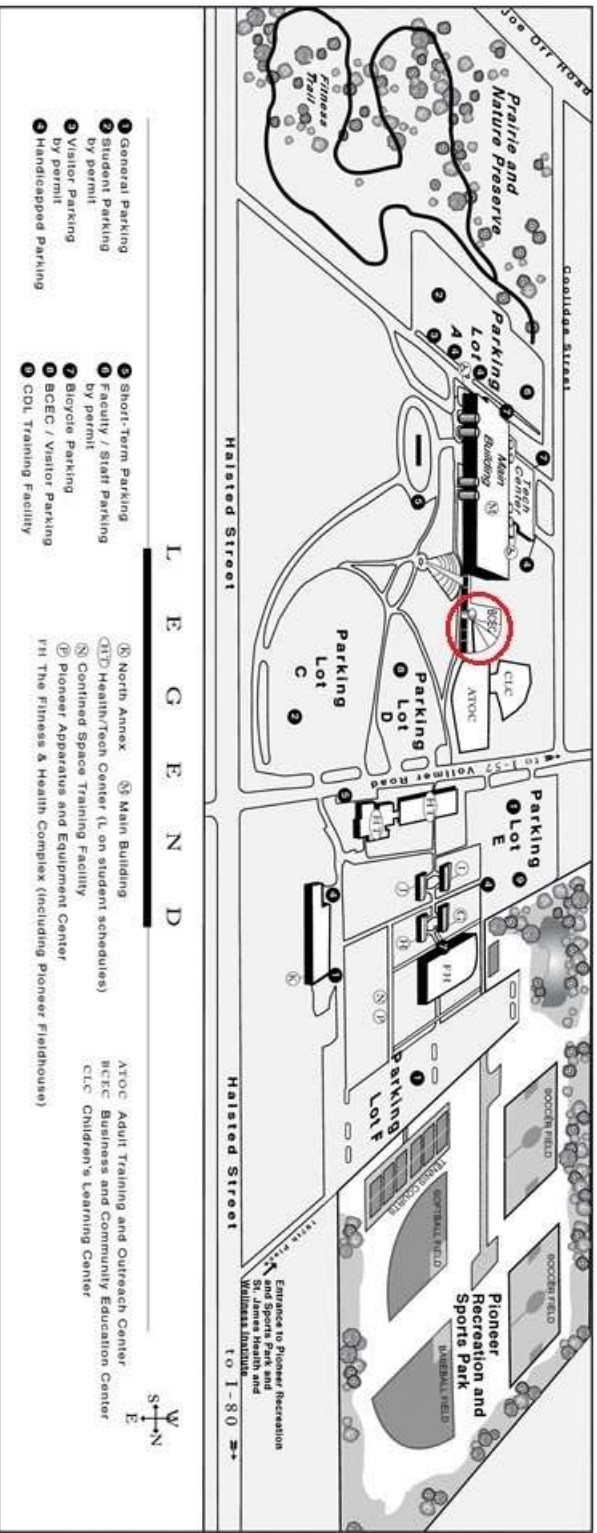
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Conference Program

- 8:00 Registration & Continental Breakfast
- 8:30 Welcome Craig Schmidt, VP Prairie State College
- 8:35 Overview Bill Blackmon, Section Chair
- 8:45 Morning Keynote - Mr. Bill Troy, CEO of ASQ
"Creating Customer Value"
- 9:30 Networking Break
- 9:45 Breakout Session #1
- ISO 9001 2015 Changes - Mr. Dan Brown
 - Change and Preparing for Change - Mr. Scott Scribny
 - Minimum Statistics Six Sigma - Arvin Srivasta
- 10:30 Networking Break
- 10:45 Breakout Session #1 (Repeated)
- Second Session of Breakout Session 1*
- 11:30 Lunch (Rotunda)
- 12:30 Afternoon Keynote Speaker
Tara Rosa
Customer Service
- 1:30 Breakout Session #2
- Black Belt Project Set-up and Results - TBA
 - The Workforce - Changing Demographics and Values
Mrs. Latonja Ellis of The University of Illinois
 - MJSchukas & Associated - Business Analytics
- 2:15 Networking Break
- 2:30 Breakout Session #2 (Repeated)
- 3:15 Networking Break
- 3:30 Closing Remarks & Gift Card Drawing
Bill Blackmon



1.0 RU point awarded



DIRECTIONS

TO MAIN CAMPUS:

FROM THE NORTH: Drive south on I-94 to I-80 west exit. Follow I-80 west about two miles to Halsted Street south exit (Route 1). Take Halsted Street south about three miles to the campus.

FROM THE NORTHWEST: Take the Tri-State Tollway (294) south to I-80/94 east. Follow I-80/94 east about one mile to Halsted Street south exit (Route 1). Take Halsted Street south about three miles to the PSC campus.

FROM THE SOUTH: Drive north on I-57 to the Vollmer Rd. exit. Follow Vollmer Road east about five miles to the PSC campus on your right.

FROM THE EAST: Follow I-80 west to Halsted Street south exit (Route 1). Take Halsted Street south about three miles to the campus.

TO MATTESON AREA CENTER:

From Lincoln Highway (Rt. 30) turn south on Cicero Ave. Turn right at the second traffic light onto Southwick Drive. The MAC will be on your left.

*Newer browsers may open image in full page view.

