

10th Annual ASQ Illiana Quality Conference



Illiana
Section 1213
The Global Voice of Quality™

CONFERENCE DATE: **January 20, 2017**
LOCATION: PRAIRIE STATE COLLEGE
202 S. Halsted St. Chicago Heights, IL 60411
**Use Vollmer Road to enter the
Conference Center**

Directions on Page 3

Illiana Section 1213 of the American Society for Quality is excited to host our 10th Annual Quality Conference entitled “LEAN and other Quality Tools” on Friday, **January 20, 2017** at Prairie State College, 202 S. Halsted St. Chicago Heights, IL 60411.

“LEAN and other Quality Tools”



This year our goal is to provide education, for businesses and individuals, which demonstrates the successful use of Lean and other Quality tools key for achieving and sustaining successful results. ASQ consistently seeks to provided education and networking opportunities to promote the culture and reach of quality in all communities. Additionally this year we are adding a Food Drive to benefit a local food pantry, please see page 4 for more information. Thank you.

Registration Information

We encourage you to register early. Cost of the conference is \$35.00 paid prior to January 14, 2017 or \$50.00 from January 14, 2017 to the day of the event.

Step 1: Register online at:
prairiestate.edu/webAdvisor/
by selecting instant enrollment

Continuing Education

Instant Enrollment

Step 2: Click on [Register and Pay for Non-Credit Courses and Programs](#)

Step 3: Select course code:
GSCOR-030-C1 prior to 01-14-17 or
GSCOR-030-C2 from 01-14-17 to 01-20-17

For additional registration information, please contact Michelle Guiliani at (708) 709-7957 or mguiliani@prairiestate.edu

Release of confidentiality organization sponsored program: registration authorizes disclosing information to ASQ.

For additional information on the conference please contact:
Catherine Sandin
ASQ Illiana 1213 Conference Chair at
(708) 846-1799 or
csandin@federalsignal.com



**1.0 RU point awarded
for attendance**

Thanks to our Sponsors:

 **Prairie State College**

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Silver Sponsor



Silver Sponsor

Conference Program

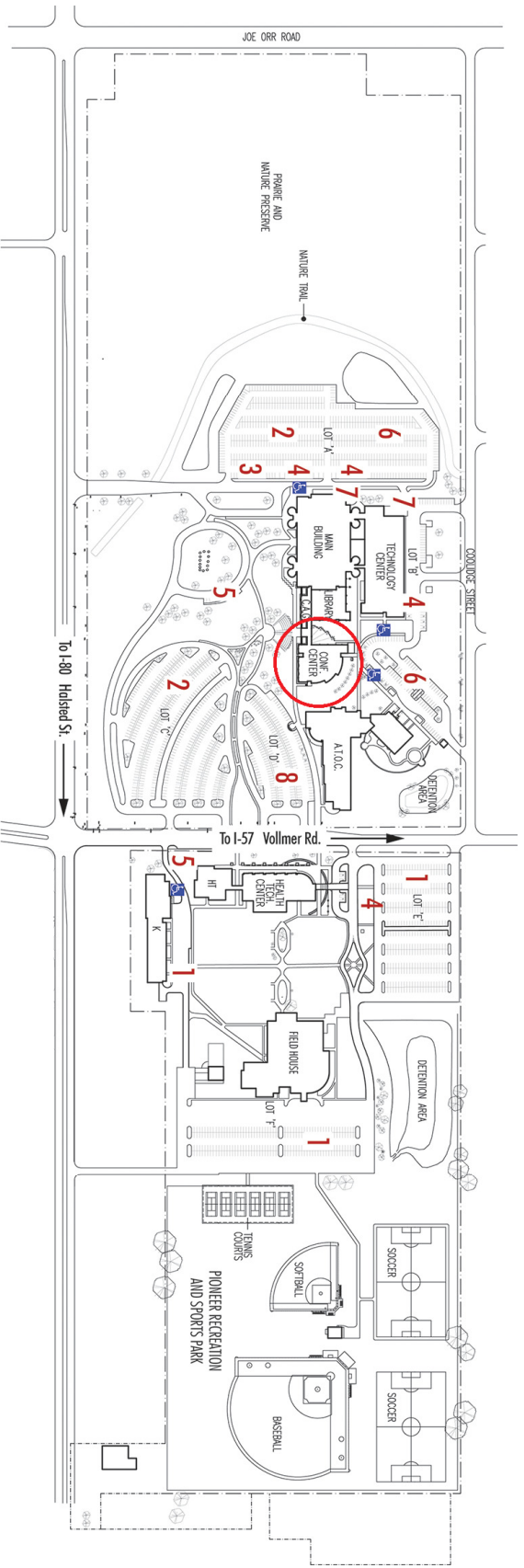
- 8:00 Registration & Continental Breakfast
- 8:30 Welcome - Kelly Lapetino, Prairie State College Dean of Corporate and Continuing Education
- 8:35 Overview - Dan Mateja, Section Chair
- 8:45 Morning Keynote Speaker - A Lean History of Lean, Tony Manos
- 9:30 Networking Break
- 9:45 Morning Breakout, Session #1
 - Successful Applications of Lean and 5S in HealthCare Organizations, Robert Greaney
 - Creating A Different Future for Good Samaritan Hospital: Moving From Good to Great, Patti Skriba
 - "Get Lean to Improve the Customer Experience", Phil Swearingen
- 10:30 Networking Break
- 10:45 Morning Breakout, Session #1 Repeat
Repeat of Morning Breakout Session #1
- 11:30 Lunch (Rotunda)
- 12:30 Afternoon Keynote Speaker - ASQ Website Tutorial, Sarah Kruis
Bring your laptop or tablet!
- 1:30 Afternoon Breakout, Session #2
 - 5S / Workplace Organization, Megan Falconer
 - Cellular /Flow Manufacturing, Shankar Anant
 - Using Quality Tools in Medical Laboratories, Donna Gillispie
- 2:15 Networking Break
- 2:30 Afternoon Breakout Session #2 Repeat
Repeat of Afternoon Breakout Session #2
- 3:15 Networking Break
- 3:30 Closing Remarks & Gift Card Drawing

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From the north: Drive south on I-94 to I-80 west exit. Follow I-80 west about two miles to Halsted Street south exit (Route 1). Take Halsted Street south about three miles to the campus.

From the north/west: Take the Tri-State Tollway (294) south to I-80/94 east. Follow I-80/94 east about one mile to Halsted Street south exit (Route 1). Take Halsted Street south about three miles to the PSC campus.

From the south: Drive north on I-57 to the Vollmer Road exit. Follow Vollmer Road east about five miles to the PSC campus on your right.

From the east: Follow I-80 west to Halsted Street south exit (Route 1). Take Halsted Street south about three miles to the campus.

Use Parking Lot D (number 8 on map), from Vollmer Road.

Conference Bonus!

Food Drive to benefit the
Greater Hammond Community Services,

Food Pantry serving:

Hammond, Highland, Munster, Whiting, Lake
Station, Griffith, Merrillville and Hobart

January propels us into the heart of winter.

Would you please open your heart
to people who may not have enough
to feed their families.

Donations of non-perishable items, or money,
would be greatly appreciated.

(peanut butter, canned tuna, vegetables, pasta, etc)